

## Data Sheet



# Mobile Device Management (MDM) Features



## Enable your entire company to work more efficiently and securely.

LogMeIn Resolve MDM makes it easy to manage the diverse mix of smartphones, tablets, and laptops used in today's modern workplaces. It has all the right features for effective Android, Apple, and Windows management in a single, easy-to-use platform that scales to your needs.

## Cross platform features

### Supported device platforms

- Android
- iOS
- macOS
- Windows

### Data collected from devices

- Device Hardware Details
- Operating System / Application Details
- Security Information
- Memory/Disk Space (Free/Used)
- Operator Network or Wi-Fi
- Location Data (Android, iOS only)
- + More

### Reporting and analytics

- Dashboard and Standard Reports
- Custom Reports
- Export Data from Reports
- Custom Attributes

### Device enrollment and management methods

- Android Enterprise – Device Owner Mode
  - QR code device provisioning
  - NFC device provisioning
  - DPC token provisioning
  - Zero-Touch Enrollment
  - Samsung Knox Mobile Enrollment
- Android Enterprise – Work Profile Mode
- Android Device Administrator
  - Bulk Enrollment Using a Configuration File
  - Enrollment Invitation via Email or SMS
  - Self-Service Enrollment
- Apple Device Enrollment Program
- Apple MDM Profile
  - Bulk Enrollment Using Apple Configurator
  - Enrollment Invitation via Email or SMS
  - Self-Service Enrollment
- Windows 10 – Work or School Account
  - Azure AD Enrollment
  - Enrollment Invitation via Email or SMS
  - Self-Service Enrollment
  - Bulk Enrollment Using a Provisioning Package
- Windows 7, 8, 10 – Client Enrollment

Security	Android	iOS	macOS	Windows
Lock Device	✓		✓	✓
Wipe/Erase Device	✓	✓	✓	✓
Set/Enforce/Reset/Clear Device Passcode	✓	✓		
Enable Lost Mode		✓		
Enable Storage Encryption	✓	✓		
BitLocker Encryption for Windows				✓
FileVault Encryption for Mac			✓	
Play Alarm Sound	✓			
Blacklist/Whitelist Specific URLs	✓	✓		
Blacklist/Whitelist Applications	✓	✓		
Manage Factory Reset Protection Accounts	✓			
Camera Share Support Session (Desktop and Mobile)				
Monitoring and Management				
Contacts	✓			
Custom Configuration Profiles		✓	✓	
Email (POP or IMAP)	✓	✓		
Files or Certificates	✓	✓		
Kiosk Mode	✓	✓		
Mail for Exchange Settings	✓	✓		✓
Restrictions for Device Usage	✓	✓	✓	
Roaming Settings	✓	✓		
Passcode Settings	✓	✓		
Password policy for local accounts			✓	✓
VPN Settings		✓	✓	
Wallpaper	✓	✓		
Web Shortcut/Web Clip	✓	✓		
Wi-Fi Settings	✓	✓		
Patch management				
Detect and Report				✓
Pilot and Deploy				✓

<b>Restrictions for device usage</b>	<b>Android</b>	<b>iOS</b>	<b>macOS</b>	<b>Windows</b>
Deny Access to Consumer Application Store	✓	✓		
Deny Adding Personal Accounts to the Device	✓			
Deny Application Removal	✓	✓		
Deny Data Roaming	✓	✓		
Deny Factory Reset	✓	✓		
Deny Screen Capture	✓	✓		
Deny the Use of Certain Apps or Services	✓	✓	✓	
Single App Kiosk Mode	✓	✓		
Multi-App Kiosk Mode	✓			
<b>Application management</b>				
Auto-Update Managed Apps	✓	✓	✓	
Deploy Apps from Consumer Store	✓	✓		
Deploy In-House Application Packages	✓	✓		✓
Deploy Applications Silently	✓	✓	✓	✓
Deploy Paid Applications	✓	✓	✓	
Deploy Application Settings	✓	✓		✓
Support for Enterprise App Deployment	✓	✓	✓	
Manage App Versions	✓	✓	✓	
Define Multiple App Configurations	✓	✓	✓	
Uninstall Deployed Applications	✓	✓		✓
<b>Automation and policy enforcement</b>				
Automatic Setup of New Devices	✓	✓		
Automatic Configuration of Device Settings	✓	✓	✓	✓
Automatic Deployment of Applications	✓	✓		✓
Targeting of Automation Policies for Groups	✓	✓	✓	✓
<b>System update management</b>				
Detect and Report System Update Status	✓	✓	✓	
Schedule System Updates	✓			
Defer System Updates	✓	✓	✓	
Enforce Immediate System Updates Remotely	✓	✓		